

**PRESS RELEASE**

**INCORRECT FUEL PRICING AT KELETSO SERVICE STATION 2000 T/A ENGEN  
MOGODITSHANE ON 27 OCTOBER 2022**

The Botswana Energy Regulatory Authority informs the public that there has been an incident in which Keletso Service Station 2000 (Engen Mogoditshane by Supa Save) failed to adjust pump prices between 00:01hrs and 06:15hrs on the 27<sup>th</sup> October 2022 in accordance with the BERA PRESS RELEASE issued on 26<sup>th</sup> October 2022 on fuel prices adjustment.

The Authority would like to notify all those that filled fuel at the said service station during the above period to contact the filling station and collect their refunds. All affected consumers will be expected to produce evidence of purchase in the form of invoices or POS receipts. Where evidence of purchase has been misplaced the filling station shall rely on other forms such as CCTV footage to confirm purchase.

Consumers are advised not to contact the Authority unless where a consumer is dissatisfied with the assistance from the filling station, whereby they may contact BERA at 0800 00 2372/ 5330932/76701055 or [info@bera.co.bw](mailto:info@bera.co.bw) / [gift.bakumbi@bera.co.bw](mailto:gift.bakumbi@bera.co.bw)

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Nnosang Mhutsiwa

**Ag. Chief Executive Officer**